

Please read over the following:

Labor rates are as follows: Total costs of services are available via the "List of Services."

If a service is not covered by the List of Services, the Systek labor rate is: \$65.00 per hour billed by the ½ hour with a minimum bench fee of \$65.00.

We do offer OPTIONAL Expedite services:

Rush Service (Available before 3:00 P.M.) **\$49.95** Initial _____

On The Bench (Subject to technician availability) **\$99.95** Initial _____

"Rush" to the front of the queue

Placed "On The Bench" immediately

Neither Rush nor On The Bench service guarantees completion within a set time, only that the diagnosis and repair will begin sooner.

PLEASE SELECT FROM THE FOLLOWING SERVICES

Basic Diagnostics \$39.95

- Includes a hardware scan and software scan to identify issues with your machine. Does NOT include any repair work. If you think something is wrong, this may identify the issue.

PC Tune-Up \$119.95

- Includes Basic Diagnostics, Basic Virus and Malware Removal (OS and Software reinstall NOT included).
- Includes Installation of customer supplied Anti-Virus and Anti-Malware Software

Virus Removal \$129.95

- Comprehensive Virus and Malware Removal.

HD Replacement \$129.95 PLUS Hardware

- Includes removal of the old and installation of the new Hard Drive and up to 1 terabyte of data transfer.
- If Hard Drive NOT purchased from Systek a \$24.99 fee may apply.

Data Transfer \$99.95 PLUS Hardware

- Includes transfer of up to 1 terabyte of data from one working Hard Drive to another working Hard Drive.
- Customer may provide a working drive or purchase one from Systek.

Data Recovery \$199.95 PLUS Hardware

- Systek will attempt to recover data from a failed Hard Drive. **SYSTEK CANNOT GUARANTEE DATA RECOVERY**
- Data recovered will be placed on a customer provided USB Drive. Or customer may purchase from Systek a USB Drive or other storage device.
- In some cases, Systek may need to purchase hardware such as an identical hard drive in order to utilize components in the data recovery process. Customer will be asked in advance to approve such purchase and will be responsible for the cost of such hardware.

Non-Touch Laptop Screen Replacement \$129.95 PLUS Hardware

- Includes removal and installation of a new laptop screen.
- If replacement screen is not purchased through Systek, a \$24.99 fee may apply.

PC Rebuild \$199.95 PLUS Hardware

- Install/Upgrade Hardware, OS Reinstall, 2 Productivity App Reinstalls (MS Office, WordPerfect, etc.), setup of 1 email account on PC, reinstall of customer supplied AV and Anti-Malware software.
- All additional Hardware and Software required must be purchased from Systek. Hardware and Software NOT purchased from Systek may be subject to a \$24.99 fee for each item.

Scratch Build Your New PC \$99.95 PLUS Hardware

- You work with Systek personnel to select just the right Hardware and Software. Systek will assemble the Hardware, Install the OS and up to two productivity applications, Anti-Virus and Anti-Malware applications, configure 1 email account and test that everything is working (burn-in).
- All additional Hardware and Software required must be purchased from Systek. Hardware and Software NOT purchased from Systek may be subject to a \$24.99 fee for each item.

DC Jack Replacement Non-Solder \$119.95 Or Solder \$199.95 PLUS Hardware

Systek Computing assumes no responsibility for loss of data. Systems (computers, etc.) that are left for more than 30 days after completion are considered abandoned and will be disposed of accordingly. A description of the services that we offer as well as what you should expect from the repair as well as a list of those things that Systek Computing cannot guarantee nor can it be held responsible for, can be found on our website at the following web address: <http://www.systekcomputing.com/repairterms.pdf> I, the undersigned, agree to these terms and agree to the labor rates as they have been stated.

Signature: _____

Date: _____